

July 6, 2017

The Secretary,
Listing Department
BSE Limited
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai- 400001

Dear Sir/Madam,

Re: Company Code: 10191

Name of the Company: IL&FS Financial Services Limited

Sub: Statement of Investor Complaints for the quarter ended June 30, 2017

Pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below Statement of Investor Complaints of the Company for the quarter ended June 30, 2017:

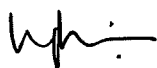
Particulars	Quarter ended June 30, 2017
Pending at the beginning of the quarter	NIL
Received during the quarter	NIL*
Disposed off during the quarter	NIL*
Remaining unresolved at the end of the quarter	NIL

*Note: During the quarter ended June 30, 2017, the Company received two complaints via SEBI Complaints Redress System (SCORES). The complaints however did not pertain to the Company's securities and the same accordingly conveyed on SEBI SCORES. A copy of the screenshot extracted from SCORES web-portal reflecting the communication has been enclosed for your reference

Kindly take the above on record


Thanking You,

Sincerely,
For IL&FS Financial Services Limited



 **Neelam Desai**
Company Secretary

IL&FS Financial Services Limited

 The IL&FS Financial Centre, 3rd Floor, Plot C-22, G-Block, Bandra Kurla Complex, Bandra East, Mumbai - 400 051, INDIA

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(CIN U65990MH1995PLC093241)

Complaints Status as on: 04/07/2017

Total Complaints Received	2	
Total Pending Complaints	-	
Total Resolved Complaints	2	
Total Complaints Withdrawn	-	
ATR/Reply Sent and Pending with SEBI	-	
Review(s) Received		Click Here
New Complaints(For Assessment)	-	
Action Taken Report Received	-	
Action Taken Report Sent	-	
Pending Complaints(Within Our Office)	-	
Pending Complaints(With Investor)	-	
Pending Complaints(With Subordinate Organisations)	-	
Pending Complaints(With Subordinate Organisations - ATR not Received)	-	

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Action History

As on : 12 Apr 2017

Registration No : SEBIE/MH17/0002754/1

S.No.	Action	Date of Action	Remarks	From	To
1.	RECEIVED THE COMPLAINT	05 Apr 2017	--	INVESTOR (INVSTR)	OIAE-HO (1460)
2.	FORWARDED TO DEALING OFFICER	05 Apr 2017	Forwarded to Dealing Officer	OIAE-HO (1460)	OIAE-HO - DO (1043)
3.	FORWARDED TO SUBORDINATE ORGANISATION	07 Apr 2017	For necessary action. The company is also advised to refer to SEBI Circular No. CIR/OIAE/1/2014 dated December 18, 2014 regarding timelines for redressal of investor grievances through SCORES.	OIAE-HO - DO (1043)	IL&FS Financial Services Limited (I00466)
4.	ACTION TAKEN REPORT SENT	12 Apr 2017	This is with reference to the Complaint Reg No. SEBIE-MH17-0002754-1 by Mr. A S Kalyanaraman with regard to non-receipt of dividend. We would like to inform you that the aforesaid security ie 16.46 PREF 24SP22 Preferential Shares is not issued by our Company ie. IL&FS Financial Services Ltd and accordingly Mr. A S Kalyanaraman is not our preference shareholder as per the records of the Company. Request you to therefore note that the above complaint does not pertain to our Company. Please let us know in case any further details or clarification are required from our end	IL&FS Financial Services Limited (I00466)	OIAE-HO - DO (1043)
5.	CASE DISPOSED OF	12 Apr 2017	The company has stated as under : This is with reference to the Complaint Reg No. SEBIE-MH17-0002754-1 by Mr. A S Kalyanaraman with regard to non-receipt of dividend. We would like to inform you that the aforesaid security ie 16.46 PREF 24SP22 Preferential Shares is not issued by our Company ie. IL&FS Financial Services Ltd and accordingly Mr. A S Kalyanaraman is not our preference shareholder as per the records of the Company. Request you to therefore note that the above complaint does not pertain to our Company. Please let us know in case any further details or clarification are required from our end In view of the above, this complaint is being treated as closed. However, the investor may verify his records and lodge a fresh complaint on SCORES with proper details.	OIAE-HO - DO (1043)	INVESTOR (INVSTR)

Action History

As on : 19 May 2017

Registration No : **SEBIE/MH17/0003931/1**

S.No.	Action	Date of Action	Remarks	From	To
1.	RECEIVED THE COMPLAINT	17 May 2017	--	INVESTOR (INVSTR)	OIAE-HO (1460)
2.	FORWARDED TO DEALING OFFICER	17 May 2017	Forwarded to Dealing Officer.	OIAE-HO (1460)	OIAE-HO -DO (1043)
3.	FORWARDED TO SUBORDINATE ORGANISATION	17 May 2017	For necessary action. The company is also advised to refer to SEBI Circular No. CIR/OIAE/1/2014 dated December 18, 2014 regarding timelines for redressal of investor grievances through SCORES.	OIAE-HO -DO (1043)	IL&FS Financial Services Limited (100466)
4.	ACTION TAKEN REPORT SENT	19 May 2017	This is with reference to the Complaint Reg No. SEBIE/MH17/0003931/1 by Mr. Shailendra Nagarseth with regard to Non-receipt of interest for delay in Dividend. We would like to inform you that as per the records of the Company, Mr. Shailendra Nagarseth is/was not the preference shareholder of IL&FS Financial Services Limited (IFIN). Request you to therefore note that the above complaint does not pertain to IFIN. Please let us know in case any further details or clarification are required from our end	IL&FS Financial Services Limited (100466)	OIAE-HO -DO (1043)